



## E-Bulletin from National Association for Patient Participation Issue Number 107 May 2016

### 1. Latest N.A.P.P. News

1. **“Building Better Participation” launch:** Hard copies of the Resource Pack addressed to the PPG Chair arrived on May 6th at the practices of all N.A.P.P. member PPGs, so make sure you retrieve it. Responses so far have been overwhelmingly positive. Please be aware that N.A.P.P. has no hard copies but the documents are easily accessible for download on N.A.P.P.’s website at <http://www.napp.org.uk/bbp.html>
2. **2016 Corkill Award: N.A.P.P. PPG of the Year - two outstanding joint winners.** All four judges were unanimous in the decision to award a joint PPG of the Year to Houghton Thornley Medical Centres PPG in Hyde and the Whitestone Surgery PPG in Nuneaton.  
  
Congratulations to both PPGs and thanks to all those who submitted entries, who will receive constructive feedback from the Chair of judges.

### 3. Diary dates

- **6<sup>th</sup>- 11<sup>th</sup> June 2016: PPG Awareness Week:** Use this opportunity to recruit new members and make sure that your PPG is visible to all patients. The Resource Pack is on the home page of the N.A.P.P. website at [www.napp.org.uk](http://www.napp.org.uk). Other useful resources can be found at these links [Carers Week](#) and for the following week, Men's Health Week - both appropriate topics to highlight along with PPGs **Annual Conference, June**
- **11th: A few places are still available**  
Registration forms and the draft Programme are [here](#). Deadline 4<sup>th</sup> June  
Venue: Park Hotel, Stretton, Cheshire  
Theme: “Transforming Services Together: Transformation, Integration and Federation - What do they mean for Patients?”  
Keynote speaker: will be Dr Terry Kemple, President of the Royal College of GPs.

### 2. RCGP “Put Patients First” Campaign: Now the hard work begins

The latest campaign news is on our own website [here](#) including this message from the campaign team. “As patients, you know where your practice is doing well and where there is room for improvement; whether its online resources are good enough, whether its premises need developing, whether it needs access to a clinical pharmacist. Now you have the chance to shape how your practice takes advantage of the measures contained in the *GP Forward View*. We’re asking you to **sit down with the GPs in your practice** and talk to them about what the *GP Forward View* means to you, and which of its measures you feel could best benefit your practice. More detail available if you follow the link above

### 4. The NHS Choice Framework

The framework brings together information about patients’ rights to choice about their health care, where to get more information to help make a choice, and how they can complain if they have not been offered choice. In some circumstances the patient has legal rights to choice and they must be given these choices by law. In other circumstances they do not have a legal right to choice but should be offered choice about their care, depending on what’s available locally. More detail about the framework and a set of eight booklets, including “Choosing doctors” and can be found [here](#)

## 5. Registration refused: a study on access to GP registration in England

This report by Doctors of the World UK finds that at least two in five people attempting to register with doctor's surgeries are being wrongly refused. The biggest barrier was people's inability to provide paperwork – be that ID or proof of address or immigration status. Everyone living in the UK is entitled to free primary care and NHS guidelines issued in November 2015 state that patients do not need proof of ID or address to register and see a doctor, but inconsistent and unclear guidance in the past has led to confusion in some practices that mean people are still being turned away by surgery staff. [More ...](#)

## 6. Survey suggests that most trainee GPs intend to be part-timers

A minority of GPs in training expect to work full-time in general practice, according to [a survey](#) of 218 trainees by the King's Fund. Many intend to have "portfolio careers", spending part of the working week on clinical work in general practice with the rest of the time spent on other work. The most commonly cited reason for not wishing to pursue full-time clinical work in general practice is the "intensity of the working day". Female respondents were more likely to opt for part-time and males for full-time. Many respondents intend to have 'portfolio' careers. The most commonly selected option was 5-6 sessions (half-day clinics per week)

## 7. Improving the integration of care

A new report showcases how GPs are designing and leading innovative schemes to improve the integration of care in the best interests of patients, has been published by the Royal College of General Practitioners. The [Future of GP Collaborative Working](#) highlights seven case studies spanning a wide range of services across the UK, covering different specialties, different population groups and different ways of addressing complex issues.

## 8. In the bag - making moving between hospital and social care better

[A simple red bag](#) has helped to speed up and improve the transfer of patients between hospital and care home settings. Sutton Homes of Care Vanguard Programme developed the simple and novel approach. "Sutton's red bag approach is an innovative way of ensuring a smooth transition from hospital to care home, yet it is striking in its simplicity." Professor Gillian Leng, Deputy Chief Executive of NICE, and Director of Health and Social Care

## 9. Gardening's good for you!

A report from the National Gardens Scheme look at the benefits gardens and gardening can bring to the population's health. The [report](#) includes a menu of recommendations to encourage the NHS, government departments, national bodies, local government, health and wellbeing boards and clinical commissioning groups to make more of the diverse health benefits of gardening. We know that some PPGs have encouraged patients to help maintain gardens around practice premises with beneficial results for those who involved.

**9. Get your N.A.P.P. member password now!** The Members' pages of N.A.P.P.'s website contain **key resources available only to affiliated PPGs and CCGs**. To get your PPG's login details, **visit the website, click on Members and use the screen instructions**. We recommend each PPG to have a group email address as the username for the login.

**10. Reminders:** Please email this bulletin to fellow members promptly. We do not send hard copies of e-bulletins. All bulletins are at <http://www.napp.org.uk/ebulletins.html>

*Edith Todd,*

*Trustee*

*May 2016*